



241新北市三重區重新路五段609巷16號7樓之9  
 7F-9, No.16, Lane 609, Sec.5, Chung-Hsin Rd.,  
 241 San-Chung Dist., New Taipei City, Taiwan  
 TEL : 886-2-2278-9697 FAX : 886-2-2278-9659

### Return Merchandise Authorization Form

DOA    RMA

Date:

Company		RMA No.	
Contact Person		Country	
Tel No.		Return address	
Fax No.		E-mail	
Expect repaired date		Actual repaired date	
Problem Issue	<input type="checkbox"/> Dead on arrival <input type="checkbox"/> Unstable <input type="checkbox"/> Function fail <input type="checkbox"/> Temperature dependent <input type="checkbox"/> Other		

Item	Model No.	Serial No.	Problem Description	System description	Qty	Remarks

Return product detail:

**[Note1]** System description: 1. Model No. 2. Serial Code (serial code sticker is located at the rear of the subsystem)  
 3. Firmware Version 4. RAID level you have set 5. Motherboard 6. CPU type 7.OS version 8. HDD maker, models and how many hard drives?

**[Note2]** Please Fax this Form to +886-2-22789659 or E-mail to sales1@raidon.com.tw

Approved	RMA Dept.	Sales Dept.	Company

表單號碼 Q-SID020