

Check Points at Mac OS (for Marvell 88RC9580)

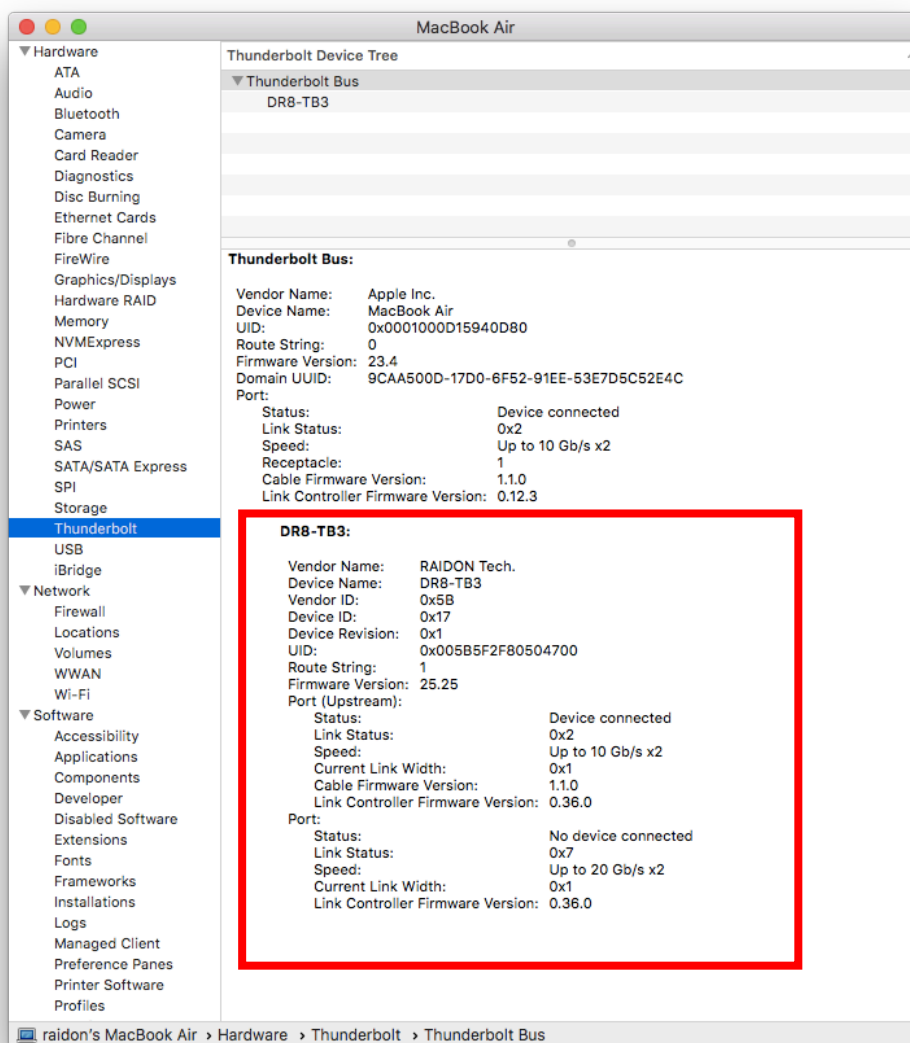
1. Please download the latest driver and MSU version from STARDOM website.

⇒ www.stardom.com.tw

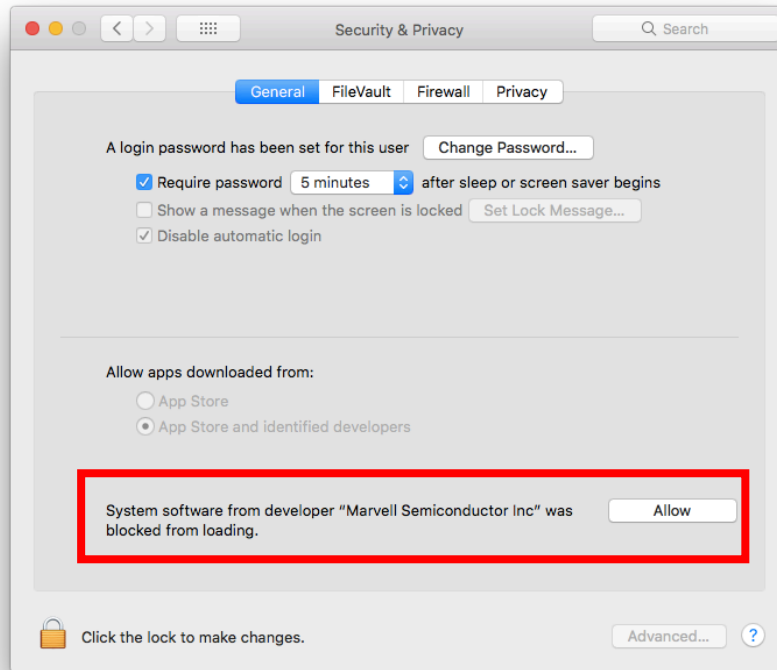
2. Check Fan is working or not after connect to PC and power on.

⇒ If not, it means that the command does not pass to STARDOM's device. Please check the host and the cable.

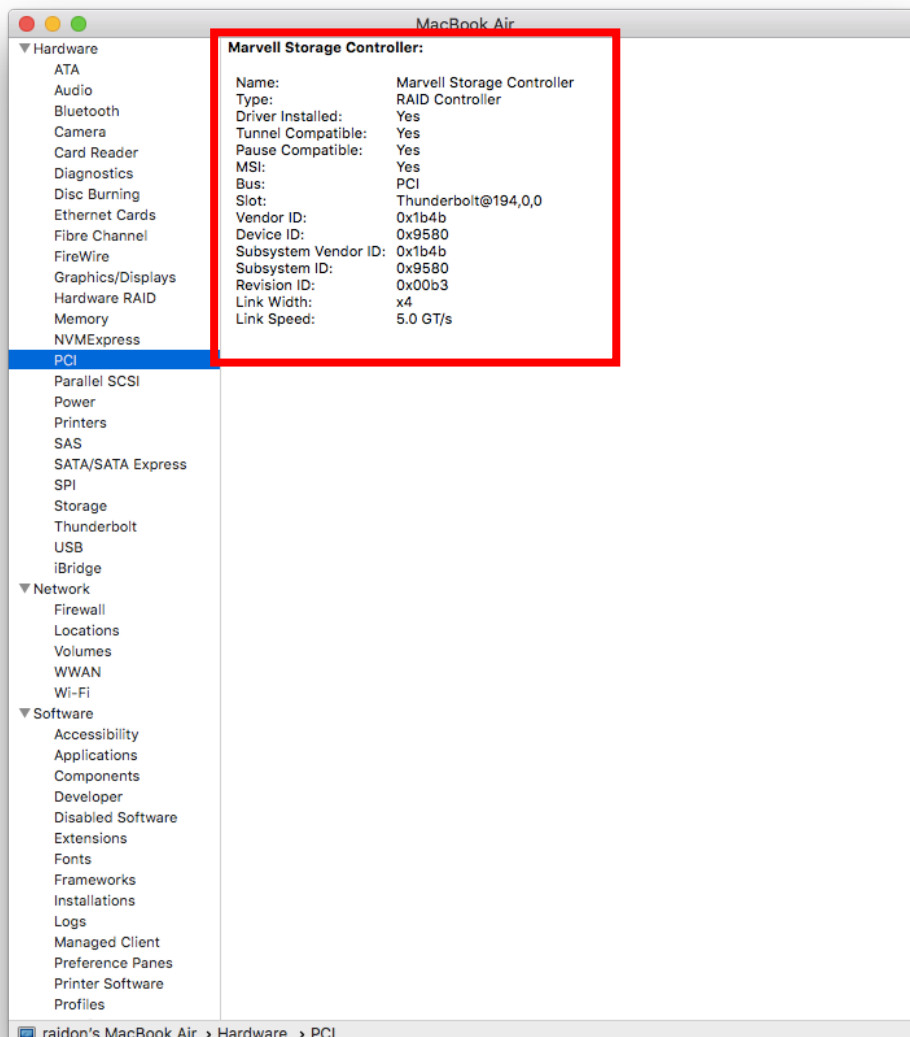
3. Check "Thunderbolt" in the Hardware information. The information about STARDOM's device should be show up under Thunderbolt Bus. (Hardware > Thunderbolt)



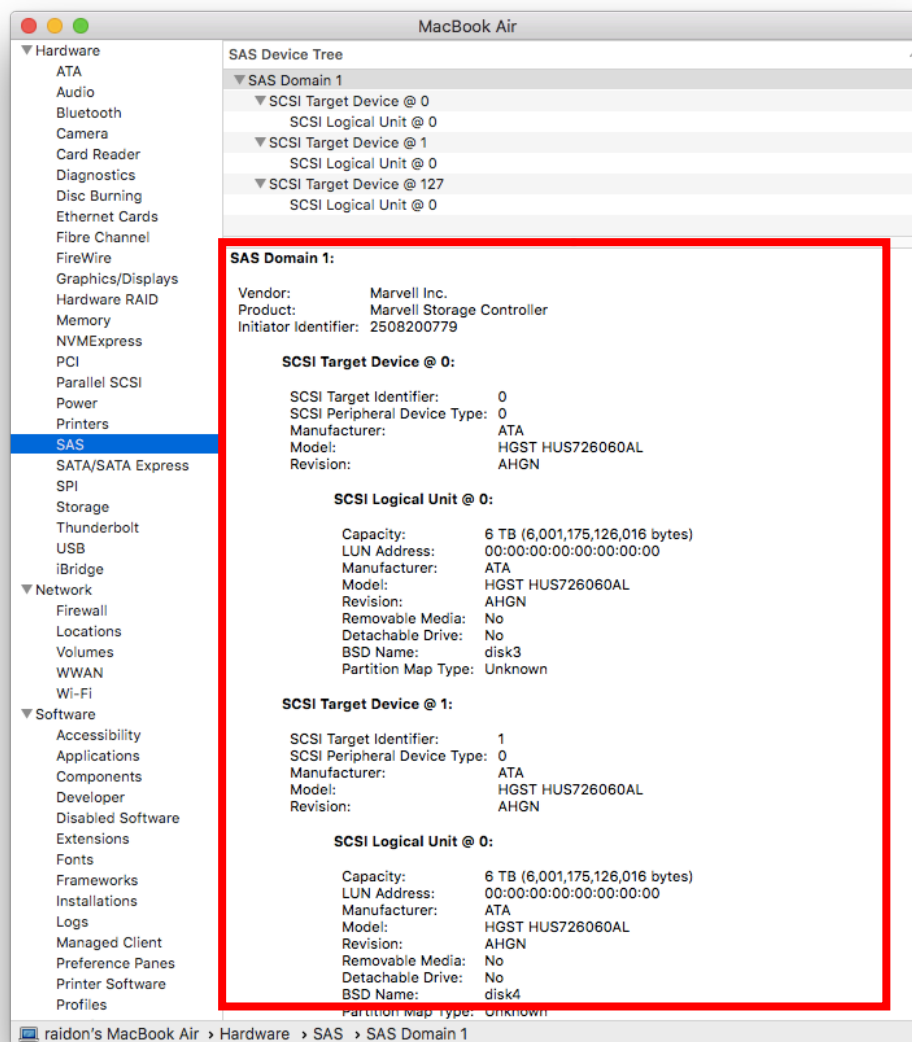
4. Allow loading the app/software from "Marvell Semiconductor Inc" after install driver and MSU. Please allow it at "Security & Privacy". (Only for macOS High Sierra 10.13.x or latter)



5. Check "PCI" in the Hardware information. The information about the RAID controller of STARDOM's device should be show up under it. (Hardware > PCI)

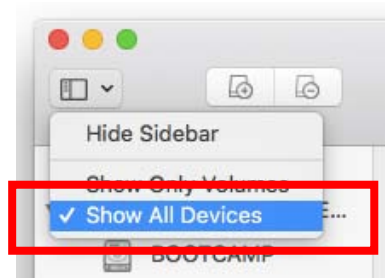


6. Check “SAS” in the Hardware information. The information about the drives be used in STARDOM’s device should be show up under it. (Hardware > SAS)



7. Check “Disk Utility”, there should be one or more disks show up after create the Array and Visual Disk by MSU.

- ⇒ If not, please check the Foreground initialization (if used) is finished or not. And check the connection between PC and device is still well.
- ⇒ Please choose “Show All Devices” in View of Disk Utility (View > Show All Devices)



- ⇒ For some situation, it might need up to 90 seconds for STARDOM’s device to get ready after power on or wake up.